



# HOSPITALITY CREW COMPANY





## ●- ABOUT US:

- Hospitality Crew Co. (HCC) provides a comprehensive range of services to a range of hospitality clients and built a sound reputation in the industry. To maintain our high standards, our Hospitality team participates in regular training programs and is evaluated on a routine basis, this also ensures that any work is performed without risk to health and safety.
- We are a specialized company for providing Hospitality Manpower outsourced services, Furthermore, we ensure prioritizing team diversity considering all aspects of genders, races, and nationalities to increase the pool of knowledge and skills available for completing team tasks, hence we are outsourcing from Nepal, Sri Lanka, Bhutan, Benin, Indonesia, and Kenya as per the following criteria:
  - •Back of the house (Stewards, Dishwashers, Barista, Commis, and Chefs)
  - •Front of the house (Housekeeping, Runners, Waiters, and Public area Cleaners)
- We position ourselves within a niche and compete with existing competitors through our team diversity and by operating fully legally. Whereas, all our team members are holding medical cards and are sponsored under the company article No. (18).
- Furthermore, We have an experienced management team dedicated to the special requirements of the hospitality industry, and our staff is fully trained in all areas of hospitality to ensure consistent guaranteed service - our reputation depends on it. Whether your site requires a daily, weekly, monthly, or annual, we can provide a service tailored to you.



## ● WHAT YOU CAN EXPECT FROM US:

### Dedicated

- Quality service - friendly and experienced staff
- Deep clean, or regular - a professional service every time
- Experienced - hospitality sector specialists



### Reliable & fully insured

- For your peace of mind - all staff fully insured, vaccinated and background checked
- Always on call - look no further, we are the best
- Prompt and reliable - there when you need us
- Detail is important - even at weekends and public holidays





## ● WHAT YOU CAN EXPECT FROM US:

### Trusted & experienced

- Cleaning & Hospitality contracts for corporates & individuals- all different, yet all receive the same quality service
- Flexible booking hours - we fit your schedule
- Same day service for urgent situations
- We suit you - one-off, daily, weekly, monthly and annually.



### Satisfaction guaranteed

- 100% guarantee - our commitment to our customers
- Minimum disruption to your business
- Competitive rates - we provide experience and expertise
- You'll notice the difference - what we do, we do well





## ● OUR VISION:

We focus on our vision. Over time we have earned the trust of our clients by honoring our word and meeting our goals. Hitting our turns and keeping our projects on or under budget is a standard our clients. One of our keys would be our business objective as we will not be only providing a niche, but we all also provide a service of uncompromising quality. Our service is rather unique as we cover multiple disciplines and we would be providing support services. The fact we are capable of diversifying and provide to different customer needs would be one of our key strengths.

## ● OUR MISSION:

When people visit these establishments they expect an immaculate standard of hygiene, it is your interface with the public, and in the hospitality industry first impressions count. If your customers are presented with a clean and tidy environment then they will be concentrating on what matters most - the service you are providing.

## ● OUR VALUES:

-Integrity

-Innovation

-Excellence

-Partnership





- **SECTOR SERVED**

**HOSPITALITY**



**CLEANING**





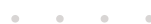
## ● INDIVIDUAL CLEANING:

- Private Events
- Chalets

Private events, and chalets, can be difficult to maintain and daily/nightly clean due to the many people that pass through them on a daily/nightly basis. While some businesses may be tempted to ask in-house staff to carry out the cleaning, this can lead to resentment from staff who often see this as demeaning and not strictly within their remit.

Employing a specialist cleaning company like Hospitality Crew will result in the cleaning being done to a much higher standard and means your staff can concentrate on doing what they do best.

Hospitality Crew offers a professional cleaning service to clean and hygienic your premises. This can be carried out out-of-hours if required to ensure your event is not interrupted. Whatever your establishment we can help ensure it always looks great. You focus on your customers and visitors, we focus on cleanliness.



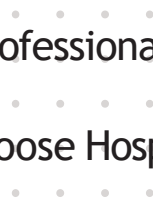


## ● CORPORATE CLEANING:

- Hotels
- Restaurants
- Cafés

As Hospitality crew we are aware, cleanliness and hygiene are imperative if you own a hotel, restaurant, or café. Passing health inspections, and meeting customer satisfaction and requirements. In the hospitality industry, appropriate working conditions are reliant upon a clean environment, clean spaces are essential to the success of your operations. A professionally clean venue allows you to present a welcoming atmosphere for your guests, making them feel comfortable and improving their overall satisfaction with your offering.

A clean facility can keep customers returning again and again and helps promote word-of-mouth recommendations for your hospitality business. This is why it is absolutely critical to choose reliable and professional cleaners who can help you achieve your high standards of cleanliness. Choose Hospitality Crew.







## ● HOSPITALITY:

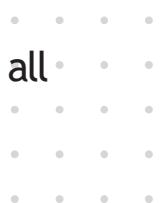
We have noted that in hospitality, the service provider is “part of the product itself”. For guests to be satisfied, they not only must believe that they have received a valuable service, but also feel valued and respected by the workers providing the service. We are the only team you need to help you deliver an outstanding event. Our individual and corporate clients use us for the quality of our equipment, hospitality-qualified team, advice, and the reliable service we provide. The attention to detail we give to every job means they keep returning.

If you’re planning an event, no matter how large or small. As we have experience in the hotel domain for more than 20 years, we have everything you need for a service provider. Select your service category and send it straight over to us for a quote - we’ll be happy to help. We work closely with you to advise on what’s needed, scaling up or down to suit budgets, venues, and varying numbers of attendees. We aim for you to have everything you need for your event to run without a hitch.



## ● HOW WE CAN HELP:

- Working with the client to plan options that fit both the feel of your event and your budget
- Our dedicated events team will ensure everything is taken care of so all you have to do is enjoy yourself
- Presented a visual interpretation of the table setting at a pre-wedding meeting to ensure the client's expectations were met.





## HOSPITALITY SERVICE PACKAGES

You won't find anyone that does it better! We have the arrangements for any event from intimate fine-dining dinner parties to awards ceremonies, weddings, receptions, BBQs, and more.

Here are some of our favorites:



**PARTY TIME & CORPORATE DINNER**

**AFTERNOON TEA**



➤ Other packages can be customized as per your requirements and specifications





## PARTY TIME & CORPORATE DINNER

From corporate dinners, and private functions to weddings, and receptions. Whatever type of celebration you're planning, we can help! With our friendly and professional events team delivering exceptional levels of service, both in the planning of your event and on the day, you can rest assured that all you will need to do is sit back, relax, and enjoy!





## AFTERNOON TEA

A lovely, gracious way to entertain, a tea party is a wonderful occasion steeped in tradition. A selection of freshly made finger sandwiches, scones, meringues, and cakes adorned vintage-tiered cake stands. A range of teas was served, freshly brewed, with milk or lemon to taste and the tinkling of bone china tea cups resonated throughout the event.





## HOSPITALITY TEAM

Serve you with a smile





## HOSPITALITY TEAM

Simple made perfect



# HOUSEKEEPING TEAM

We look after you





## HOUSEKEEPING TEAM

Hospitality beyond borders



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